

| SUNDAY PROGRAMMING SCHEDULE |                                                                              |                                                                                     |       | SUNDAY PROGRAMMING SCHEDULE |                                                                                      |                                                                                |       |
|-----------------------------|------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------|-----------------------------|--------------------------------------------------------------------------------------|--------------------------------------------------------------------------------|-------|
| TIME                        | PALO E - TECH WORKSHOPS<br>Hosted by Vanessa Begin-Henderson <i>(Hostie)</i> | PALO F - BUSINESS WORKSHOPS<br>Hosted by Kevin Morrison <i>(Butter Hospitality)</i> | TIME  | TIME                        | PALO G - LABOUR/HR WORKSHOPS<br>Hosted by Cam Harold <i>(Push Operations)</i>        | PALO H - MARKETING WORKSHOPS<br>Hosted by Sandra Holland <i>(App8)</i>         | TIME  |
| 10:30                       | Hidden Technology Costs in Your Restaurant                                   |                                                                                     | 10:30 | 10:30                       |                                                                                      | Beyond the PDF Menu: Turning Catering Buyers Into Repeat Revenue               | 10:30 |
| 10:45                       | Adrian Boucek <i>(Square)</i>                                                | Small Business Insurance for Restaurant and Hospitality Operators                   | 10:45 | 10:45                       | Labour Is Your Biggest Controllable Cost: Forecast Demand and Schedule Smarter       | Sandra Holland <i>(App8)</i>                                                   | 10:45 |
| 11:00                       |                                                                              | Gagandeep Grover <i>(TD Insurance)</i>                                              | 11:00 | 11:00                       | Cam Harold <i>(Push Operations)</i>                                                  |                                                                                | 11:00 |
| 11:15                       | Why Guest Communication Became an Operations Problem                         |                                                                                     | 11:15 | 11:15                       |                                                                                      | Fundamentals of Marketing                                                      | 11:15 |
| 11:30                       | Vanessa Begin-Henderson <i>(Hostie)</i>                                      | Three Steps to Build Restaurant Systems for Success                                 | 11:30 | 11:30                       | That Unremarkable Resume Could Be Gold                                               | Dan Slisko <i>(CERCO)</i>                                                      | 11:30 |
| 11:45                       |                                                                              | Kevin Morrison <i>(Butter Hospitality)</i>                                          | 11:45 | 11:45                       | Sheila Musgrove <i>(TAG Recruitment Group)</i>                                       |                                                                                | 11:45 |
| 12:00                       | Tech Without Losing the Table                                                |                                                                                     | 12:00 | 12:00                       |                                                                                      | Plate to Profit: Using Photography, Video and Storytelling to Sell More Food   | 12:00 |
| 12:15                       | Monte Silva <i>(Ten Tables Hospitality)</i>                                  | The Allergy-Aware Advantage: Turning Guest Confidence Into Repeat Business          | 12:15 | 12:15                       | Tip Transparency, Trust & Earned Tip Access: Building a System Your Team Believes In | Ekieti Abia <i>(KKELIXIR)</i>                                                  | 12:15 |
| 12:30                       |                                                                              | Kate Reid <i>(Food Allergy Canada)</i>                                              | 12:30 | 12:30                       | Steve Hooper <i>(TipHaus)</i>                                                        |                                                                                | 12:30 |
| 12:45                       | AI in the Restaurant Business: Sorting the Useful From the Hype              |                                                                                     | 12:45 | 12:45                       |                                                                                      | Turning First-Time Diners into Regulars                                        | 12:45 |
| 1:00                        | Spencer Michiel <i>(Back of House)</i>                                       | Where the Margin Went: Fixing the Numbers Inside Food and Beverage                  | 1:00  | 1:00                        | Mental Health First Aid and the Hospitality Industry round table                     | Monte Silva <i>(Ten Tables Hospitality)</i>                                    | 1:00  |
| 1:15                        |                                                                              | David Monteith <i>(Accountific)</i>                                                 | 1:15  | 1:15                        | Tom Mitchell <i>(The Burnt Chef Project Canada)</i>                                  |                                                                                | 1:15  |
| 1:30                        | AI Adoption in Restaurants                                                   |                                                                                     | 1:30  | 1:30                        |                                                                                      | Designed to Perform: Connecting Brand, Guest Experience and Restaurant Results | 1:30  |
| 1:45                        | Matt Wampler <i>(ClearCOGS)</i>                                              | Build the Business: The Systems Behind a Strong Restaurant                          | 1:45  | 1:45                        | Energy Is a Leadership Tool: Practical Wellness for Hospitality                      | Chris Kourouniotis <i>(CKDESIGN)</i>                                           | 1:45  |
| 2:00                        |                                                                              | Guy Leggatt <i>(Line Check Strategy)</i>                                            | 2:00  | 2:00                        | Robin O’Grady <i>(O’Grady Consulting)</i>                                            |                                                                                | 2:00  |
| 2:15                        | From Chaos to Control: Building a More Mature Catering Operation             |                                                                                     | 2:15  | 2:15                        |                                                                                      | Dessert by Design Marketing                                                    | 2:15  |
| 2:30                        | Elias Hage <i>(App8 &amp; Rally Catering)</i>                                | Small Service Moves for Bigger Checks                                               | 2:30  | 2:30                        | Leadership Is a Skill, Not a Title: Developing the Managers You Already Have         | Marc Brazeau <i>(Wow Factor Desserts)</i>                                      | 2:30  |
| 2:45                        |                                                                              | Monte Silva <i>(Ten Tables Hospitality)</i>                                         | 2:45  | 2:45                        | Laura Darrell <i>(Laura Darrell Leadership)</i>                                      |                                                                                | 2:45  |
| 3:00                        | Why Guest Communication Became an Operations Problem                         |                                                                                     | 3:00  | 3:00                        |                                                                                      | Marketing With What You've Got                                                 | 3:00  |
| 3:15                        | Vanessa Begin-Henderson <i>(Hostie)</i>                                      | Tech That Waits Tables: Giving Hospitality Back to the Host                         | 3:15  | 3:15                        | Build the Business, Build the Team: The Systems Behind a Strong Restaurant           | Jacquie Fenske <i>(Fifendekel)</i>                                             | 3:15  |
| 3:30                        |                                                                              | Stuart Lachovsky <i>(Sadie AI)</i>                                                  | 3:30  | 3:30                        | Guy Leggatt <i>(Line Check Strategy)</i>                                             |                                                                                | 3:30  |
| 3:45                        |                                                                              |                                                                                     | 3:45  | 3:45                        |                                                                                      |                                                                                | 3:45  |